

Guidelines for Preventing the Spread of Novel Coronavirus Infection on Snow Gear Rental

1. All our rental equipment, including ski jacket, pants, gloves, and beanie, are washed and sterilized by a special cleaning company after every use.
2. All our rental equipment, including ski, snowboard, ski/snowboard boots, goggles, and helmet, are adequately disinfected, sanitized, dried, and kept in a hygienic space.
3. Guests are required to wear masks/face coverings, take their body temperature with a contactless thermometer, and sterilize their hands before/while trying on equipment. If body temperature is 37.5°C or higher, we cannot offer you any of our equipment.
4. We cannot offer our rental service when guests have any of the following symptoms: common cold and flu-like symptoms, strong fatigue, difficulty in breathing, a temperature/fever over 37.5°C for about two days.
5. We encourage the use of cashless payments to avoid direct contact between guests and staff.
6. To protect the lives and health of our guests and staff, all employees are required to take body temperature, sanitize their hands, wear masks or shields, and practice social distancing. We also make sure all staff are aware of the basic knowledge of infectious diseases and pay close attention to prevention of infection while providing face-to-face service.

We will review and update our policies to adhere to the most up-to-date practices, based on future trends of the spread of infection and the novel knowledge of the virus given by the specialists.